

**Norio, Ann-Marie**

---

**From:** PF-Mailbox-01  
**Sent:** Tuesday, December 12, 2023 10:25 AM  
**To:** Norio, Ann-Marie; Basic, Azra; Kramer, Gema  
**Subject:** FW: Online Form - Enquiry from Region website

---

**From:** Niagara Region Website  
**Sent:** Tuesday, 12 December 2023 10:25:09 (UTC-05:00) Eastern Time (US & Canada)  
**To:** Clerks  
**Cc:** webincoming  
**Subject:** Online Form - Enquiry from Region website

**Enquiry from Region website**

To reply, copy the email address from below and put into 'To'. (if resident entered their email address)

---

name  
Saleh Waziruddin

---

phone

---

email

---

municipality  
St. Catharines

---

subject  
For Transit Board: don't cut Specialty Service RFP

---

comments

Dear Niagara Transit Commission Board Members, Please do not cut the Specialty Service RFP, recommendation 1e for today's meeting. First of all there should not even be an RFP, this should be done in-house like the other parts of your service. But as your own report says cutting this budget will cut service for those who don't have any option: people with disabilities or in areas without any regular bus service. I am a paratransit user and have also used it to get to places served by on-demand. There is no other option, an Uber or taxi is completely unaffordable. It is already difficult by having to book the trip two weeks in advance and even then playing dice with getting a time that is convenient, usually it means getting there super-early or waiting a long time to get the bus back. Further cuts will make it impractical to use this service which is already on the brink of availability. Of all the five recommendations this one will hurt the most and cut the sharpest to those who are the

neediest and an on the edge of not being able to get around in their own community. Please do not cut this RFP, in fact you should look to bring it back in-house. Saleh Waziruddin in St. Catharines

